



Custom Configuration Request Form

Customer Information

Company name: _____ Contact name: _____
Customer ID # : _____ Phone number : _____
Company address: _____
Email (required): _____ RFMS Version Number : _____

THE MOST RECENT VERSION OF RFMS IS REQUIRED FOR CUSTOM CONFIGURATION TO BE AVAILABLE TO CUSTOMER.

An email notification will be sent when we receive your form, along with an estimated time of completion. If a reply is not received within two days, please contact your Client Success Manager.

Configuration Details

Please select your choice from the following list.

Invoice [] Quote [] Item Inventory Tag [] Roll Inventory Tag []
Work Order [] Item Product Tag [] Roll Product Tag []

Specifications

Please send a mockup that shows how your configuration should look. For invoices, quotes, work orders, or existing tags, print out the default RFMS version and cross out any fields that you want to remove and write in fields that you want to be added.

After submitting this form, you will receive a specifications sheet for your project. **Once the specifications are established and signed, spelling corrections or minor positioning adjustments will be made at no cost, but any additional specifications added afterward will be part of a new request subject to standard charges. If changes are needed due to changes in your state or local laws, a signed Custom Configuration form with payment will be required.**

Limitations

Some standard printing options may not be available in custom configurations unless otherwise requested.

As with any custom programming, if the data structures underlying the RFMS system are changed in the future, then this may require adjustments to be made to your custom programming. **Any custom programming adjustments and the fees associated with those adjustments (even if caused by changes to the core RFMS product) must be approved and paid for by the client requesting these changes.** If programming adjustments are required, they must be approved with a signed Custom Configuration Form. Custom configurations are limited to the most recent two releases of RFMS software.

Payment Information

All configurations are a minimum of \$400 which covers up to two hours, and an additional \$200/hour for each hour afterward, payable in US Dollars. A quote for estimated custom configuration price (amount of hours development will need) will be sent to you after this form is reviewed by our developer. Payments for estimated custom config quote must be received before work can begin. Upon completion, your card will automatically be refunded or charged the difference of the final price.

Work Authorization

By signing below, the client authorizes RFMS to begin performing the work requested.

Name (please print): _____ Title: _____
Signature: _____ Date: _____